

ClaroLux Transformers carry a Limited 15 year Warranty against manufacturer's defects. See below for details.

- **Stainless Steel Enclosures: Lifetime warranty**
- **Windings (Core): 15-year warranty**
- **Terminal Blocks: 5-year warranty**
- **Electrical Components (including contactor switches, resistors, etc): 3-year warranty**
- **Photocells: Contact manufacturer for warranty claims**
- **Timers: Contact manufacturer for warranty claims**

Note-a: Before ClaroLux® will repair/replace defective transformers, they must be bench-tested by a certified ClaroLux® Dealer to confirm malfunction. If the transformer can be fixed, the replacement parts will be sent from ClaroLux® to the ClaroLux® Dealer to repair/replace the parts. Warranty will not be honored for transformers with cut power cords or internal wiring, bent housings, or other modifications.

Note-b: ClaroLux® will no longer warranty transformers manufactured by MDL. MDL declared bankruptcy therefore ClaroLux® will no longer accept MDL transformer returns.

Note-c: ClaroLux® will no longer warranty transformers manufactured by Jefferson Electric. Jefferson Electric has voided their warranty policies on their low voltage transformers and are now only offering a 1 year warranty. ClaroLux® no longer offers Jefferson Electric units. If you have a warranty claim please contact their warranty department.

Transformer warranty covers only properly installed and maintained transformers by a certified ClaroLux® Dealer. Transformers returned and inspected at the ClaroLux® Manufacturing Center in Greensboro, NC, found to have the following will not be covered by warranty:

- **Transformers left operating in a horizontal position or while in contact with the ground**
- **Transformers left operating without cover in place as evidenced by internal weather or water damage**
- **Transformers with missing covers or other supplied parts**
- **Transformers with cut power cords, or that have been altered in any way**
- **Transformers damaged by loose terminal block screws**
- **Transformers that have been overloaded or exceeded the maximum amperage/wattage rating**
- **Transformers installed within one thousand feet of any salt water source must be installed in an enclosure such as by Hoffman MFG or in a building, shed, or suitable protection to avoid salt spray damage to the transformer. Damage from salt spray is not covered by this warranty. Installations in a building must adhere to specific local electrical code. Contact local electrical authority for details specific to your municipality or governing body.**
- **Transformers damaged by surges or lightning strikes**